



*Consumer Credit Counseling Service  
of Maryland and Delaware, Inc.*

*Helping people help themselves through Education, Financial Counseling and Debt Repayment*

**FOR IMMEDIATE RELEASE**

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## **HUD-Approved Housing Counseling Helps Citizens from All Walks of Life Who Now Face Foreclosure**

**WILMINGTON, DE** - This past quarter, more than 895,000 foreclosure filings were reported on U.S. properties, and bank repossessions increased a record 5 percent. Delivering these statistics, James J. Saccacio, chief executive officer of RealtyTrac noted, "The roller coaster pattern of foreclosure activity over the past 12 months demonstrates that while the foreclosure problem is being managed on the surface, a massive number of distressed properties and underwater loans continues to sit just below the surface, threatening the fragile stability of the housing market." Saccacio further projected that foreclosure filings may exceed 3 million before the end of 2010. For Delaware homeowners who are delinquent on their mortgages, this may seem like old news. What they may not know is that free, HUD-approved housing counseling is available and may help them sort through options and find a solution to their problem.

Tom Simonton, Manager of Housing at local nonprofit Consumer Credit Counseling Service of MD & DE (CCCS) notes, "When people get behind on their mortgages, they often react with fear and desperation. They may have talked with their lender already, but are frustrated, because they still don't have a real course of action. HUD-approved housing counseling like we provide makes it possible for clients to fully evaluate their situation. During a counseling session, we help them determine where they stand financially and examine all available options. Our clients leave the session with a better understanding and a clear plan of action."

Simonton, who has years of experience in the housing arena, acknowledges that the "face of foreclosure" is changing. "When the foreclosure problem first hit, most of the clients we saw here at CCCS were people of modest means who may have purchased more home than they could afford. Then as the economy got worse, we started seeing people who had solid careers and good incomes, but who had lost their job or run into other economic hurdles. Now, we are seeing people from all sectors of society. Clients may have triple digit incomes or be retired, but due to investment losses, they are now having trouble making their mortgage payments.

Simonton's observation parallels a recent online survey by Housing Predictor in which participants were asked, "Are you afraid of losing your home to foreclosure or have you already?" Eight percent responded that they had already faced foreclosure; 30 percent -- or nearly one in three -- stated that they are afraid they will lose their home.

Local residents who have fallen behind on their mortgages aren't just fearful; they are vulnerable: Late night cable is full of unscrupulous spots that make false promises and that may ultimately result in consumers losing their homes. Commercials for these scams may make reference to a government stimulus windfall, but ultimately involve a large fee up front.

Simonton acknowledges that desperate homeowners do fall prey to mortgage foreclosure prevention scams. He advises, "If they automatically promise that they can save your home, it's probably bogus and best to steer clear. There is no 'one size fits all' answer. It's impossible to know what options are available without first analyzing a person's finances and mortgage situation. Based on that assessment, there may be several ways to respond: For example, the homeowner may benefit from lender or government modification programs and initiatives. In some cases, it may be necessary to appeal decisions that have already been made. If the client is too far behind or has no viable income, it may even be necessary to sell the home."

HUD-approved nonprofit housing counseling is free of charge. The first step to receiving help is to schedule an appointment. CCCS of MD & DE provides counseling by phone and at offices in Wilmington and Dover. At the counseling session, consumers are asked to provide:

- Proof of income.
- An outline of monthly expenses and copies of major monthly bills.
- Most recent statement from the mortgage lender and other relevant communications.
- Legal foreclosure documents.
- Most recent tax return.

Simonton also recommends that clients put together a hardship letter that details when and why their mortgage payment problem started and if their inability to make payments is expected to be temporary or long lasting. He confirms, "These materials are necessary so that we can help clients accurately assess their situation. Our counselors are all certified. They are knowledgeable and very willing to listen. Our biggest concern is when clients wait too long to seek help. If they call us early on, we are more likely to be able to help them keep their homes."

To learn more about CCCS of MD & DE, please visit their website at [www.cccs-inc.org](http://www.cccs-inc.org). For a HUD-approved CCCS housing counseling appointment, please call: 1-866-731-8486.

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**Consumer Credit Counseling Service of MD & DE, Inc. (CCCS) is an accredited 501(c)(3) nonprofit agency that helps individuals and families resolve their financial and housing issues and gain economic self sufficiency through education and counseling. Maryland State License #14-01, Delaware State License #07-01.**